



The Best Healthcare Sharing Ministry on the Planet!



**Telehealth for
Essential Organizations**



UHSM Telehealth for Essential Organizations

Medical Safeguard Services for Essential Businesses



1

Medical Services

- Telehealth consultation and administration for all employees and their families
- General, non-emergency Telehealth support for all employees including Rx & lab orders

2

Medical Compliance

- HIPAA-compliant patient/doctor system and medial records keeping, including alerts and escalation
- *Optional* daily temperature-check protocols and medical logging (*determined per organization*)

3

Medical Consulting

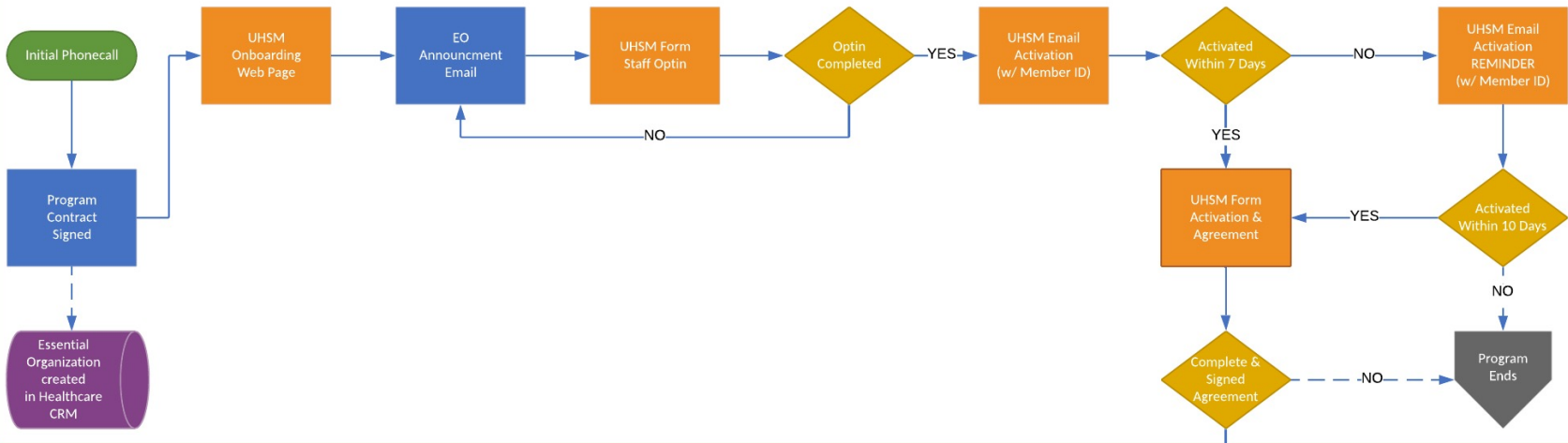
- Facilities, HR and communication consulting on infectious disease, sterilization and staff care options
- Monthly on-call retainer of medical expert guidance, including up to weekly call as needed

EO Program Communications



UHSM Telehealth for Essential Organizations - Program Communications

Essential Organizations (EO) Admin & HR

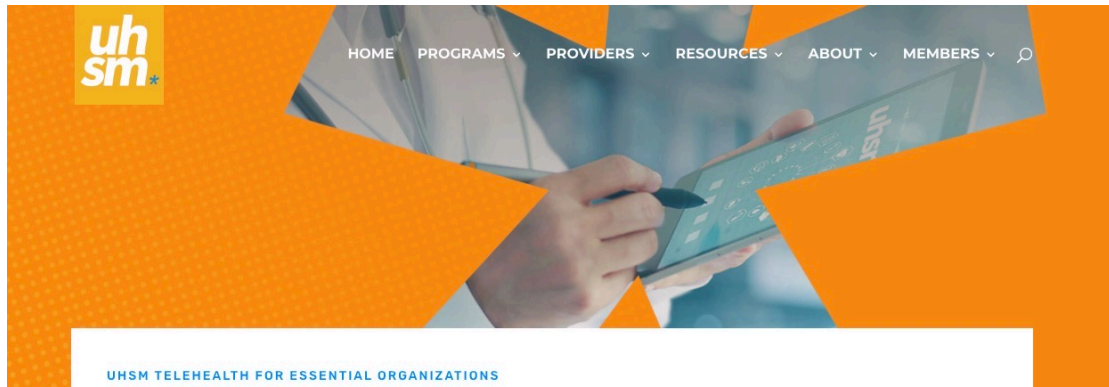


Communications Pieces

Onboarding Web Page – UHSM.com/EO

Contains all the program information admin & HR need to communicate the program to staff, including:

- Explanation of program and benefits
- Program overview PDF, downloadable and shareable one-pager
- Program overview slideshow presentation, including communication components



Telemedicine & Medical Safeguard Measures for You and Your Colleagues

Welcome to the **UHSM Telehealth Program for Essential Organizations**. We're happy to be able to do our part to support you and your fellow colleagues, so that you can continue your important mission and support our communities in need.

We want to welcome you to our Telehealth network, and let you know we're here for you **7 days a week at 1-844-485-7150**. UHSM is honored and proud to support your essential organization with our telemedicine and employee tracking system.

This page includes FAQs and important information about this program, including a slideshow and downloadable PDF brochure. Stay safe, and God Bless!





Announcement Email - *From Essential Org*

Once contract is signed, each essential organization in the UHSM Telehealth program should educate and inform their staff of this program and its benefits. Organizations can choose to do this in their own way, with according to established and regular messaging platforms.

While **each organization will create this custom announcement to its staff**, here are some considerations and valuable resources:

- Explain that *UHSM Telehealth for Essential Organizations* has been secured on behalf of each of them as an additional safeguard measure against COVID-19 and other potential health risks
- This program participation is optional—each staff member can choose to opt in or not—but consider that the more members who participate, the stronger the program will be for all
- Staffers and their families will have access to telemedicine 7 days a week, which can provide physician visit guidance for 30+ conditions including coronavirus triage and COVID-19 testing as needed
- Telemedicine physicians can order Rx, labs and other tests as needed based on visit
- Staff members and their immediate family members will have access to \$0 per consult telemedicine for most non-emergency health care needs, including prescribing medication and sending Rx orders to your local pharmacy
- More information about the program can be found here at UHSM.com/EO, including:
 - Explanation of program and benefits
 - Program overview PDF, downloadable and shareable one-pager
 - Program overview slideshow presentation, including communication components and downloadable PDF

Staff Optin Form – UHSM.com/optin

Link provided to Essential Business Admin & HR to share with staff who are eligible for this program

UHSM Telehealth Optin Form

If you have been given this link by your organization, please complete the information below to begin your Activation and Onboarding process into UHSM Telehealth by Healthrive. NOTE: This is an invitation-only program.

Select Your Organization *

If you do not see your organization listed please contact your admin/HR team.

Full Name *

First Last

Email *

Phone *

Language Choice *


English
 Spanish
 Other

Submit

Activation Email

Triggered following staffer completion of Opt-In Form, includes assigned Member ID#

Healthcare made easy | Skip the line see a doctor online



Essential Org Program

Dear \${Patients.First Name} \${Patients.Last Name},

Good news! We want to inform you that UHSM Telehealth is now offering Telemedicine services through Healthrive via a dedicated phone line for select staff/volunteers.

YOU MUST ACTIVATE YOUR ACCOUNT BEFORE THIS BENEFIT IS READY TO USE!

Our UHSM Telehealth providers are educated, informed and ready to treat 30+ conditions virtually. If warranted, our board-certified physicians can create Rx and lab orders for further treatment and testing, including COVID-19

To activate your account please click on the link below and have your member ID available.

.


Copy Member ID: **\${Patients.Healthrive Unique ID}**

[ACTIVATE ACCOUNT](#)

Activation Email Reminder

Triggered if staffer does NOT **Activate Account** within 7 days, includes assigned Member ID#

Healthcare made easy | Skip the line see a doctor online



**- REMINDER -
ONLY 3 DAYS LEFT TO ACTIVATE YOUR ACCOUNT
Essential Org Program**

Dear \${Patients.First Name} \${Patients.Last Name},

Good news! We want to inform you that UHSM Telehealth is now offering Telemedicine services through Healthrive via a dedicated phone line for select staff/volunteers. .

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To activate your account please click on the link below and have your member ID available.

Copy Member ID: **\${Patients.Healthrive Unique ID}**

ACTIVATE ACCOUNT

Activation & Agreement Page

Staff member completes from link in Activation Email. Must finish within 10 days to enable benefits and enroll.

UHSM-Healthrive Telemedicine Activation & Agreement

To activate your UHSM Telehealth account please complete the form below, agree to terms and conditions, and authorize with your digital signature. All data is encrypted and secure.

Healthrive Member ID *

Enter a value for this field.
Copy & paste from email

Full Name *

First Last

Birth Date *

MM/dd/yyyy

Your Home Address *

Street Address

Address Line 2

City State/Region/Province

Postal / Zip Code Country

Have there been any known or suspected COVID-19 virus cases in the facility you work in? *

Yes
 No
 Not Sure

What about at home or within your family, any known or suspected COVID-19 virus cases? *

Yes
 No
 Not Sure

Do you have the following underlying medical conditions, including:

<input type="checkbox"/> First Choice	<input type="checkbox"/> Second Choice
<input type="checkbox"/> Third Choice	<input type="checkbox"/> Active pregnancy
<input type="checkbox"/> Active cancer	<input type="checkbox"/> Active smoker
<input type="checkbox"/> Asthma	<input type="checkbox"/> Bone marrow or organ transplant
<input type="checkbox"/> Chronic lung disease	<input type="checkbox"/> Diabetes
<input type="checkbox"/> HIV or AIDS	<input type="checkbox"/> Immune deficiencies
<input type="checkbox"/> Immune weakening medications	<input type="checkbox"/> Liver Disease
<input type="checkbox"/> Serious heart conditions	

Check all that apply

Past Medical History *

i.e. High blood pressure, diabetes, high cholesterol, etc.

Surgical History *

i.e. appendectomy, heart surgery, etc.

Top

Social Habits

Smoking
Alcohol
Other

Check all that apply

Medication allergies? *

No or Yes, list medications

Current Medications

List medication name, dosage, and directions.

Pharmacy Name

i.e. CVS, Walgreens

Terms and Conditions *

DIAB Medical Group Telemedicine Service Agreement
 DIAB Medical Group DBA Tembi™ Health is an independent professional entity contracted with the entities listed below to perform all physician services that may include, telemedicine, house calls, laboratory, and radiology professional services: Healthrive Medical Group, Healthrive Inc. TPA, Unite Health Share Ministries and its UHSM Telehealth Corporate Partners

All the aforementioned entity clients are subjected to the agreement set forth below to comply with individual state medical board regulations of telemedicine and the professional practice of medicine. This Agreement (the "Agreement") is made as of the date set forth on the check box effected by CLIENT when purchasing the Services referenced herein, and is between DIAB Medical Group ("DIAB") (DBA Tembihealth) and Client. "Client" is a patient who purchases Physician services from DIAB and whose information is entered into the new client form. "Providers" are Physicians, Nurse Practitioners, and Physician Assistants who provide medical services to patients on behalf of DIAB. "Services" means the medical and non-medical services provided by DIAB to Clients, through telemedicine or otherwise.

I accept the Terms and Conditions.

Pharmacy Address

Street Address

Address Line 2

City State/Region/Province

Postal / Zip Code Country

Pharmacy Phone

By checking this box you consent to treatment by DIAB medical group providers. *

Date and Time of Acceptance *

MM/dd/yyyy HH:MM AM/PM

Signature *

[Clear](#)
By signing you agree to the above terms and services. You consent to treatment by DIAB medical group and agree to the HIPAA policy.

Submit

Bottom



Patient Agreement Terms & Conditions

Staff member (patient) agrees to the following, including allowing notification and disclosing of certain health information to organizations in cases of public safety concern. To read full terms UHSM Telehealth members agree to please visit:

<https://www.uhsm.com/programs/telehealth/telemedicine-terms/>

TYPICAL USES AND DISCLOSURES OF HEALTH INFORMATION

Reviewers and individuals performing similar activities, including national, state, county and local healthcare organizations as well as employers, contractors, and related businesses in case of public health safety concerns, including but not limited to CDC, WHO and other virus and infectious disease tracking.

CONSENT FOR RELEASE OF INFORMATION FOR TREATMENT, PAYMENT AND HEALTH CARE OPERATIONS

1. I, Client, hereby authorize DIAB To use and/or disclose my health information which specifically identifies me or which can reasonably be used to identify me to carry out my treatment, payment and health care operations. I understand that while this consent is voluntary, if I refuse to sign this consent, DIAB can refuse to treat me.
2. I have been informed that DIAB has prepared a notice ("HIPAA Notice") which more fully describes the uses and disclosures that can be made of my individually identifiable health information for treatment, payment and health care operations. I understand that I have the right to review such Notice prior to signing this consent.
3. I understand that I may revoke this consent at any time by notifying DIAB, in writing, but if I revoke my consent, such revocation will not affect any actions that took before receiving my revocation.
4. I understand that DIAB has reserved the right to change his/her privacy practices and that I can obtain such changed notice upon request.
5. I understand that I have the right to request that DIAB restricts how my individually identifiable health information is used and/or disclosed to carry out treatment, payment or health operations.

CONTACTING US

If there are any questions regarding this telehealth policy you may contact us using the information below.

UHSM Telehealth by Healthrive

(949) 503-9510

999 Waterside, Suite 2600

Norfolk, VA 23510

Email: info@UHSM.com

Confirmed Account Email with Next Steps

Triggered following staff member's "activation" of account.
Includes What's next and high-level explanation of benefits.

Healthcare made easy | Skip the line see a doctor online



Essential Org Program

Congratulations \${Patients.First Name},

Your UHSM Telehealth Account via Healthrive's network is now active! Your benefit program is all-inclusive, with \$0 cost per consultation.

When you need a doctor, here's how it works.

1. Call 1-844-485-7150
2. Enter DOB of patient and your **Member ID: \${Patients.Healthrive Unique ID}**
3. Choose if you prefer phone or video consultation, where available
4. Submit your request and a medical provider will contact you within 30 minutes

What's Next?

You are now officially enrolled and encouraged to use your telehealth benefits starting now. Additionally, has added this program to safeguard all employees, partners and volunteers. Please note that your information is securely shared with the doctor network, which may contact you with issues or concerns.

Your Telehealth Benefits

In addition to Coronavirus screening and COVID-19 testing as needed, you now have convenient access to telemedicine through our partner, Healthrive. Our telehealth providers can help you with non-emergency medical issues such as:

- Sore throat or stuffy nose
- Sinus problems or upper respiratory infection
- Cold/flu and Fever
- Eye infection
- Allergic reaction and Allergies
- Urinary tract infection and more

If medication is required, the telehealth provider will submit a prescription to your local pharmacy. It's that easy!

Call UHSM Telehealth at 1-844-485-7150
7am-10pm PST | 7 Days a Week
Have your UHSM Telehealth member ID ready



Thank You